

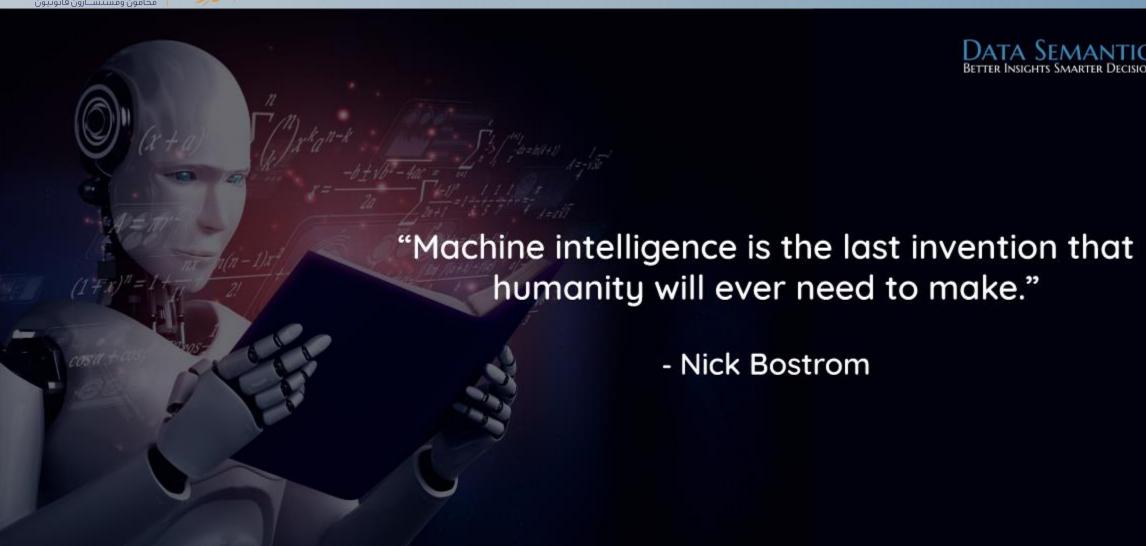
# Navigating the Nexus of AI and Data Privacy: Insights from the UAE and Beyond





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## TOPICS OF DISCUSSION

What is Artificial Intelligence

Facial recognition, AI and Privacy rights

Data Privacy in the Digital Era

Relevant UAE legislations

**Current Challenges** 

UAE National Strategy for Artificial Intelligence 2031

Landmark Cases in the current time

Future Challenges and Recommendations



# Artificial Intelligence -Few Facts!



- Mimicking human cognitive functions.
- Integrated into daily life ---voice assistants like Siri, Alexa, and customer service chatbots.
- By 2030, AI has the potential to contribute \$15.7 trillion to the global economy,
- In the United Arab Emirates, 68% of companies allocate up to 50% of their tech budget to Al projects with well-defined strategies for the next five years.
- The rapid growth of AI is expected to boost global GDP by up to 14% by 2030.







# Data Privacy in the digital era.

- Digital age---- personal data ----valuable asset. Empowered businesses, governments, and organizations. However, sensitive information ----organizations might misuse without consent. Rights to Privacy becomes vital.
  - Value of Personal Data
  - Protection cyber harm
  - Autonomy and Dignity
  - Safeguarding free will



# Challenges and Solutions in the Age of AI and Big Tech: Privacy, Ethics, Transparency, and Responsible Innovation

CHALLENGES	Data-driven nature				
	Extensive data collection				
	Controversial technology				
	Privacy and civil liberty concerns				
	Lack of transparency				
	Big Tech Influence				
	Metaverse impact				

#### **SOLUTIONS**

- Organizations using AI should implement strong data security measures.
- Ethical Al system design is essential for responsible data use.
- Transparency is crucial, allowing individuals to understand and control their data use, including opting out and requesting data deletion.
- The goal is to harness Al's benefits while safeguarding privacy and data protection.
- Ensure AI respects individual privacy and adheres to ethical standards in its development and application.
- Big Tech firms must prioritize transparency and ethical data use.
- Responsible use of their power is essential for the broader benefit of society.
- Regulatory measures may be necessary to enforce ethical practices and prevent abuses by Big Tech.



# Legal and Ethical Challenges in the Age of Advanced Al

• OpenAI's ChatGPT and GPT-4 have revolutionized AI capabilities. Microsoft and Google have introduced AI-integrated tools for diverse applications. However, one cannot dodge the potential challenges brought about by such fast paced advancements.

#### BIAS AND FAIRNESS CHALLENGES

Al models can perpetuate biases from training data, raising concerns about fairness.

#### TACKLING MISINFORMATION

- Al's potential to spread fake news necessitates stringent measures.
- Solutions include unbiased training data and public media literacy campaigns.

#### ACCOUNTABILITY FOR INTERMEDIARIES

- Growing calls to hold intermediaries responsible for harmful AI-generated content.
- Regulators scrutinize the role of intermediaries in content promotion.

# INTELLECTUAL PROPERTY IN AI

- Complex IP issues arise from both data usage and Al-generated content.
- Ownership and commercialization challenges persist.

# DATA PRIVACY AND PROTECTION

- Al models collect and process personal data, leading to privacy concerns.
- Robust data protection laws and ethical data practices are essential.

# THE GLOBAL REGULATORY LANDSCAPE

- Governments worldwide are exploring Al regulation.
- Examples include the EU's AI Act and Canada's Artificial Intelligence and Data Act.

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## Google Location Tracking



- Faced intense scrutiny due to privacy concerns.
- In 2018, ----tracked user locations without explicit consent, even when users opted out. This breach of trust led to substantial backlash.
- While Google has since updated its policies and improved transparency, worries persist about data misuse and third-party access.
- The sensitive nature of location data underscores the importance of robust security measures to protect user privacy and security.
- As one of the world's largest tech companies, Google's actions in this realm have far-reaching implications for individuals and society as a whole.



# Class Action Lawsuit Filed by Microsoft Edge Users in California and Washington, USA



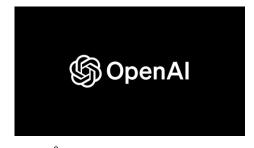
- On July 21, a class action lawsuit was filed against Microsoft by three individuals from California and Washington.
- Saeedy et al v. Microsoft Corporation,
- Used by Microsoft to enhance its artificial intelligence and machine learning systems, target advertising, and improve its software, services, and devices.
- The plaintiffs have raised 13 distinct legal claims.
- California plaintiffs in the case also assert that their privacy rights under the state's constitution and other privacy laws were violated.
- The lawsuit seeks various remedies, including injunctive relief, restitution, disgorgement, and different forms of damages, such as statutory, actual, and punitive damages.





#### P.M. v. OpenAl LP

- Anonymous plaintiffs filed a lawsuit against OpenAl LP and Microsoft, alleging data theft.
- OpenAl is accused of using publicly-available Internet data to train Al tools like ChatGPT, Dall-E, and Vall-E.
- Allegations include theft, misappropriation, and violation of privacy and property rights.
- Claims under Electronic Communications Privacy Act, state consumer protection laws, and common law.
- Plaintiffs emphasize AI's potential dangers, seeking human oversight and ethical protocols.
- Class-wide damages and restitution for those whose data was used without permission.



#### J.L. v. Alphabet Inc.

- Same plaintiffs' firm filed a class action lawsuit against Google.
- Accusations of privacy and copyright law violations.
- Google's generative AI products, including Bard, Imagen,
   Gemini, MusicLM, and Duet AI, used Internet-collected data.
- Plaintiffs argue Google should have **explored alternatives like purchasing commercial data.**
- Plaintiffs allege copyright infringement, claiming AI products used copyrighted material.
- Seeking injunctive relief and specific remedies for copyright claims.





# Autopilot Accountability: Tesla's Landmark Trial Shaping the Future of Autonomous Driving

Imagine a Tesla on autopilot mode gets into an accident. Who do you think should be held responsible – the driver, the car manufacturer, or the AI system itself?

- Tesla Autopilot Fatality in Florida (2016)
- Autopilot-Related Crashes and Investigations (Ongoing)

Tesla Autopilot Class-Action Lawsuit (2017):  National Transportation Safety Board (NTSB) Investigations: Regulatory Actions.



# Facial Recognition AI and Privacy Rights



Facial recognition technology raises substantial concerns surrounding privacy and consent.



**Lawsuits targeting** specific instances of harm caused by AI in facial recognition are crucial in setting legal precedents.



**Striking a balance** between technological innovation and individual rights remains a formidable regulatory challenge.



Courts and lawmakers are actively engaged in addressing the complexities of regulating facial recognition technology for responsible use.



The outcome of these cases may significantly influence the trajectory of facial recognition AI and the protection of privacy rights in the digital age.

#### Flora v. Prisma Labs, Inc.

- The lawsuit represents a putative class of internet users and Prisma Labs, Inc., a software company specializing in Al applications.
- The legal action alleges a violation of Illinois' data privacy statute.
- Plaintiffs claim that Prisma Labs' portrait-generating application, Lensa, scanned the facial information of internet users without obtaining their consent, thus infringing upon their data privacy rights.
- This case highlights the growing concerns surrounding the use of facial recognition AI and its impact on individual data privacy.

## UAE Legislations concerning Data Privacy



# Federal Decree-Law No. 45 of 2021 Personal Data Protection Law

- The UAE's inaugural federal-level data protection law, enacted on 20th September 2021.
- Designed to govern the processing of personal data and applies broadly unless explicitly exempted.
- Marks a significant step toward comprehensive data protection and privacy regulations in the UAE.

#### **Telecommunications Law**

- Regulates the telecommunications sector.
- Imposes penalties for intercepting telephone calls without permission.
- Requires licensed operators to protect the privacy of subscriber information.

#### **Health Data Law**

- Enacted to protect health data in the healthcare sector.
- Imposes obligations on healthcare providers, insurers, and IT providers.
- Aims to improve public health initiatives by enabling data collection and analysis.
- Supported by additional regulations, including Cabinet Resolution No. 32 of 2020 and Ministerial Decision No. 51/2021.

#### **Consumer Protection Regulations**

- Issued by the Telecommunications and Digital Government Regulatory Authority (TDRA).
- Obligates licensed operators to safeguard subscriber information.
- Limits the disclosure of subscriber information to third parties.

#### **Cybercrime Law**

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- Penalizes hacking of websites, electronic systems, and information networks.
- Imposes fines and imprisonment for unauthorized data access, modification, or disclosure.
- Enhanced penalties for hacking with the intent to capture data for illegitimate purposes.

#### **Constitution of UAE**

- Provides citizens with a general right to privacy.
- Ensures the right to freedom and secrecy of communication.





To become one of the leading nations in Al by 2031

Build a reputation as an Al destination.

Eg. UAI brand.

#### Leadership

Increase the UAE competitive assets in priority sectors through deployment of AI.

Eg. Proof-of-concept in priority sectors. Develop a fertile ecosystem for Al.

Eg. Applied Al accelerator.

Adopt Al across government services to improve lives.

Eg. National Al challenges.

#### **AI Activity**

Attract and train talent for future jobs enabled by Al.

Eg. Public Al basic training.

6.
Bring world-leading research capability to work with target industries.

Eg. Key Thinkers program Provide the data and supporting infracstructure essential to become a test bed for Al.

Eg. Secure data intrastructure.

Ensure strong governance and effective regulation.

Eg. Intergovernmental panel on artifical intelligence.

Foundation

# UAE National Strategy for Artificial Intelligence 2031: A Roadmap to Innovation and Progress UAE Strategy to a Data secure AI development



#### **AI Governance Challenges:**

- Rapid AI advancements
- Ethical and safe AI development
- Global governance challenges

#### **Efforts to Address Challenges:**

- Governments and AI experts involved
- Collaboration and learning from global leaders
- Establishing domestic and international Al regulations

#### **UAE's Role in AI Governance:**

- Promoting responsible AI
- Practical pilot projects
- Supportive legal environment & rapid regulatory changes
- Interconnected data systems
- Digital disruption susceptibility
- Importance of cybersecurity

# **UAE's Governance Review for Cybersecurity:**

- Coherent national strategy
- Avoiding ad hoc approaches
- Considering cybersecurity importance

# Objective 8 of the National Strategy: Ensuring strong governance and Effective regulations



#### **Importance of Secure Data Infrastructure:**

- Enable data sharing
- Address privacy concerns
- Unified AI data infrastructure
- Efficiency and access to data
- Data protection and authentication



# Key Strategies for Companies



#### **Prioritizing Data Privacy:**

- Avoid overlooking data privacy concerns during the rush to adopt generative AI.
- Recognize that neglecting data privacy can result in noncompliance and data breaches.
- Emphasize the importance of addressing data privacy early, even if it slows down the adoption process.

#### **Understanding the Compliance Landscape:**

- The **global data privacy landscape** is intricate, with various regions and countries establishing their own regulations.
- Many jurisdictions have implemented or are in the process of adopting unique data privacy laws.
- Establishing a diverse compliance team, including legal experts, DPOs, data management specialists, privacy officers, and IT professionals, is crucial.
- This collaborative approach helps craft a comprehensive compliance strategy adaptable to diverse regulatory environments.

#### **Employing AI Data Protection Best Practices:**

- Implement strict access controls to limit data access to authorized team members.
- Utilize secure data protection methods tailored to different stages of the data life cycle (e.g., masking, tokenization, encryption).
- Minimize data shared with generative AI platforms to reduce the risk of exposing sensitive information.
- Develop and continuously update AI data protection training standards within the compliance team, keeping pace with evolving compliance regulations, threats, and technology trends.



# Implementing the strategies



These implementing steps, guided by legal expertise, are crucial to ensuring data privacy compliance and safeguarding sensitive information in the era of generative AI technology.

- Legal Assessment
- Privacy Policies and Procedures
- Compliance Team Employment
- Contract Drafting and Reviewing
- Data Audits
- Access Control Agreements
- Compliance Monitoring
- Incident Response Plan
- Regular Legal Advises
- Litigation Support



# Future Challenges



#### REQUIREMENT FOR MANDATORY REGULATIONS

- Potential requirements for individual prediction explanations and detailed training record-keeping.
- Initiatives like the AI Bill of Rights urge proactive company actions.
- Preparing for the shift to mandatory regulations in regulated sectors.
- Essential investment in robust model governance systems for compliance and innovation.

#### **AI ACCOUNTABILITY**

- Al algorithms, especially complex ones, can be opaque in decision-making.
- Lack of transparency raises accountability concerns, particularly when AI makes mistakes.
- The Tesla Autopilot incidents emphasized transparency and responsibility challenges.
- Balancing proprietary tech protection with Al transparency is vital for trust and accountability.



# The way forward: Implementing Ethical AI

#### Beyond Compliance to Collaborative Solutions

#### **Define Ethical Standards for AI:**

- Ethical standards go beyond legal and regulatory compliance.
- Indentify industry-specifc ethical risks.
- Address challenging questions about what constitutes a discriminatory model and appropriate benchmarks.
- Develop frameworks and tools for ethical risk assessment and due diligence.

#### **Identify Gaps in Ethical Standards:**

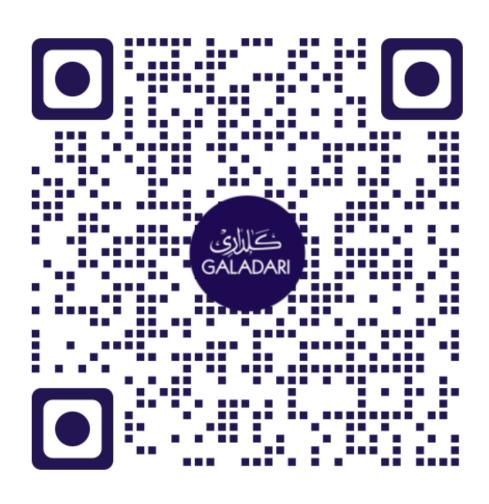
- Technical Solutions alone cannot fully mitigate ethical risks.
- Collaboration among AI ethics team members is crucial.
- Four key questions: risk identification, role of software/quantitative analysis, gap in analysis, and need for qualitative assessments.
- Assess the technological maturity needed to meet ethical standards.





#### **UAE DATA PROTECTION LAW ARE YOU COMPLIANT?**

To win an exclusive Data Protection Assessment tailor made for your organization, Scan QR Code



- Half-day workshop to understand your readiness
- Our experts calculate a maturity score and gap analysis
- Prioritized list of recommendations to achieve compliance
- Ongoing guidance to achieve and maintain compliance





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